

# COVID-19 SERVICES

Last updated: Tuesday, April 7



AGENCY	JURISDICTION	RESIDENTIAL SERVICES	OFFICE OPEN	VIRTUAL SERVICES	PANDEMIC RELATED SERVICES	TO ACCESS SERVICES
Addictions and Mental Health AHS	County of Grande Prairie No. 1 (Grand Prairie)	No	Yes	No	No	NOT PROVIDED
Calgary Family Law Associates (CFLA)	Calgary	No	Yes	Yes	Lawyers available to answers calls about family and COVID-19 related legal questions. Lawyers now have the ability to to use Skype to swear documents and file documents by fax and email.	<a href="http://www.calgaryfamilylawassociates.com">www.calgaryfamilylawassociates.com</a>
Calgary Womens Emergency Shelter	Calgary	Yes	No	Yes	Redeploying resources to our shelter and are preparing for the anticipated increase in helpline calls.	<a href="https://www.calgarywomensshelter.com/">https://www.calgarywomensshelter.com/</a>
Central Alberta Child Advocacy Centre	Red Deer County (Red Deer)	No	No	Yes	No	587- 272- 2233
Central Alberta Sexual Assault Support Center	Central Alberta (Red Deer)	No	No	Yes	No	Call or text 1-866-956-1099 Text 403-986-4357 Web chat <a href="http://www.casasc.ca">www.casasc.ca</a> Phone appointments 403-340-1124
Central Alberta Victim & Witness Support	Red Deer County (Red Deer)	No	No	Yes	No	403-885-3355 Admin@victimsupport.ca
Claresholm Family and Community Support Services	MD of Willow Creek No. 26 (Claresholm)	No	No	Yes	Looking into food delivery, offering phone support for emergent situations.	403-625-4417 <a href="mailto:clarfcss@shaw.ca">clarfcss@shaw.ca</a>
Distress Centre Calgary	Calgary	No	No	Yes	24-hour crisis and 211 support, daily chat and text, 211 Community Resource Database updates 7 days a week, professional counselling via telephone, Coordinated Access and Assessment for the homeless via phone.	<a href="http://www.distresscentre.com">www.distresscentre.com</a> 403-266-4357 2-1-1
Elizabeth Fry Society of Edmonton	Province-wide	No	Yes	Yes	Yes	780- 421- 1175 <a href="mailto:legal_advice@efryedmonton.ab.ca">legal_advice@efryedmonton.ab.ca</a> <a href="https://www.efryedmonton.ab.ca/">https://www.efryedmonton.ab.ca/</a> <a href="https://www.facebook.com/EFryEdmonton/">https://www.facebook.com/EFryEdmonton/</a>
Sylvan Lake Family and Community Support Services	Sylvan Lake, Red Deer and surrounding areas	No	Yes	No	Information and referral supports	<a href="mailto:llyon@sylvanlake.ca">llyon@sylvanlake.ca</a> 403-357-8308
Healthy Families Healthy Futures	Westlock County (Westlock)	No	No	Yes	information and connection to local resources	780-307-2444 Clients are being served virtually through email, text, messenger, facetime, zoom etc across the region

Lacombe and District Family and Community Support Services	Lacombe County (Lacombe)	No	Yes	Yes	Social Worker on site offering telephone and email support. Frozen Meals On Wheels, CONNEX Transportation to grocery store and medical appointments. Weekly wellness check-ins, client centered referrals and support services.	admin@lacombefcss.net
Lethbridge Family Services	Lethbridge County (Lethbridge)	No	Yes	Yes	Offering phone sessions and are creating consent forms, training for on-line tele-psychology. Educational on-line seminars re: ways to cope, etc.	<a href="https://www.lfsfamily.ca/">https://www.lfsfamily.ca/</a>
Lethbridge Police Service	Lethbridge	No	Yes	Yes	No	Zoom
Lethbridge Police Victim/Witness Services	Lethbridge	No	Yes	No	No	403-330-5176
Lives in Transition	Edmonton	No	No	Yes	Connecting clients with their regular supports in the program; counselling supports, nurse supports and pharmacist supports.	780-496-9228 for new clients and clients looking to access the program, current clients can access our google classroom and zoom sessions. Please contact us to get set up if you have not been set up already.
Mountain Rose Women's Shelter Association	Clearwater County (Rocky Mountain House)	Yes	Yes	No	Emergency shelter, 2nd Stage Housing and community services are operating. Community Services are by appointment only. Office is locked with limited access for clients only.	<a href="https://acws.ca/rocky-mountain-house-mountain-rose-womens-shelter">https://acws.ca/rocky-mountain-house-mountain-rose-womens-shelter</a>
Nisa Homes Calgary	Calgary	Yes	Yes	Yes	Joined Canada's leading Muslim civil service organizations to help at-risk populations. Applications available for kits that will be distributed containing groceries, hygiene and sanitation products.	<a href="https://www.nisahomes.com/apply">https://www.nisahomes.com/apply</a> or call 1-888- 693-2203 x 404.
REACH Edmonton Council	Edmonton	No	No	Yes	Yeg Gratitude	<a href="http://www.reachedmonton.ca">www.reachedmonton.ca</a>
Royal Canadian Mounted Poice (RCMP)	Province-wide	No	Yes	Yes	No	lori.stacey@rcmp-grc.gc.ca
Safe Haven Women's Shelter Society	MD of Taber (Taber)	No	Yes	Yes	No	<a href="http://www.tabersafehaven.ca">www.tabersafehaven.ca</a>
Sagesse	Province-wide	No	Yes	Yes	Online REAL Talk Workshops to build community capacity to support individuals while practicing social distancing <a href="https://www.eventbrite.ca/e/real-talk-tickets-100425054040">https://www.eventbrite.ca/e/real-talk-tickets-100425054040</a> Online support for Informal Supporters - Stand By, <a href="https://www.eventbrite.ca/e/stand-by-online-support-tickets-101685772884">https://www.eventbrite.ca/e/stand-by-online-support-tickets-101685772884</a>	programs@sagesse.org 403-234-7337 ext 100
St. Aidan's Society	Regional Municipality of Wood Buffalo	No	No	Yes	Remote work with seniors. Currently assessing needs and gaps to develop plans to assist in the short and long term.	<a href="http://www.staidanssociety.ca">www.staidanssociety.ca</a> 780-743-4370 Ext. 2 (Pam). We will call back immediately. For existing clients, please use the phone number of your current Outreach Worker.

Stettler Society for the Prevention of Family Violence and Alberta Home Visitation Network Association (AHVNA)	Other (please specify)	No	Yes	No	No	<a href="https://www.facebook.com/pages/category/Nonprofit-Organization/Stettler-Society-for-the-Prevention-of-Family-Violence-103508971123098/">https://www.facebook.com/pages/category/Nonprofit-Organization/Stettler-Society-for-the-Prevention-of-Family-Violence-103508971123098/</a>
Vulcan Regional Victims Services Society	Vulcan County (Vulcan)	No	Yes	Yes	No	403-485-3820
Waypoints	Regional Municipality of Wood Buffalo	No	Yes	No	No	NOT PROVIDED