



peer
Support Services
for
Abused Women

2014 Annual Report

President & Executive Director's Report

Peer Support Services for Abused Women continues to be committed to supporting individual and systemic change to promote healthy, respectful, peaceful relationships. In 2014 we operated beyond capacity for the majority of the year.

In 2014 PSSAW was able to serve over 550 clients. Please see our Outcomes and Statistics to see the achieved outcomes of our groups and clients.

We held our third annual fundraising event "Eat...Play...Love" in November and it was very well received by all who attended, the event sold out! PSSAW is looking forward to this annual event getting bigger and better. We are very appreciative of all who donate to and sponsor this event, as well as those who volunteer their time and services to make this successful.

Our collaboration with other agencies and programs continues to flourish, enhanced through our role as co-chair of the Calgary Domestic Violence Collective.

We are also very excited to have begun a provincial roll out of our programs. In 2014 we were able to deliver Peer Support Groups, Domestic Violence Community Training and Volunteer Training to the following provincial communities: Valleyview, Chestermere, Medicine Hat, Olds, Crowsnest Pass, High River, Innisfail, Cochrane and Wetaskiwin.

We sincerely thank the Staff, Board, and all our Volunteers for continuing to amaze us with your skills, caring, dedication and innovation in providing service to our women, children and community.

Melody Bundt, Board President

Andrea Silverstone, Executive Director

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Melody Bundt
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Sarah Rosenfeld
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Treasurer's Report

While I will highlight some of the results in the attached financial statements, I encourage members to review these reports on our website.

The Statement of Financial Position reports assets of \$596,784. The Statement of Operations shows a deficit of \$17,686 for the year. At the end of the year, the agency had sufficient cash balances to meet liabilities.

It is also important to mention that the financial statements do not reflect the value received from the contribution of volunteer services, without which the agency could not operate.

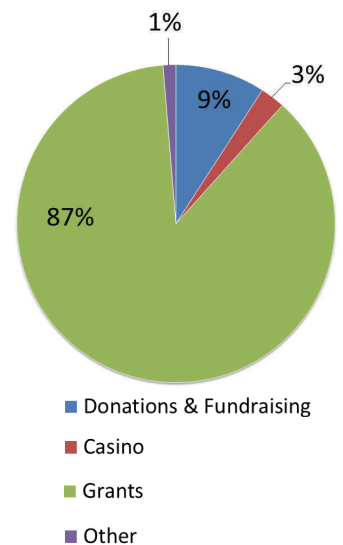
With the funds to be earned from our ongoing funding from United Way and FCSS, and continuing efforts to attract donations, PSSAW is in a good financial position to provide needed services for the upcoming year.

I would like to use this opportunity to thank funders and donors in helping the agency.

Sincerely,

Rebecca Stephen, Board Treasurer

Funding Fiscal Year 2014



Staff 2014
Executive Director
Andrea Silverstone
Office Manager
Meghan Wright
Program Coordinator
Carrie McManus
Provincial Program Facilitator
Shelly Carpenter
SSDV Program Facilitator
Brandi Kapell
Program Assistant
Samantha Felix Amy Munroe
CDVC Coordinator
Heather Harden
CDVC Administrator
Susan Jackson
Bookkeeper
Shaune Thompson
Communications Consultant
Melissa De Leon
SSDV Consultant
Jane Oxenbury

Thank you to our Generous Donors

Up to \$500,000

Government of Alberta
The United Way of Calgary and Area

Up to \$100,000

The Calgary Foundation
Calgary Action Committee on Housing
and Homelessness (CHF)
City of Calgary FCSS

Up to \$50,000

Human Rights and Multicultural
Education Fund
W Chan Investments

Up to \$10,000

Judy Curry
Laurie M. Anderson
Rocky View County FCSS

Wendy Giuffre
WestGen Services

Up to \$1,000

Anoop Manocha
Bettina Pierre-Gilles
Calgary Ladies Dart Association

The Gift Designers
Melody Bundt
Nancy Flatters

Rosslyn Steinberg
Sarah Rosenfeld

Up to \$200

Alexandra Harris; Aline Label; Andrea Silverstone; Anne Fattouche; Anne Naumann; Barbara Dare; Bev Scheckter; Brett Maloff; Carmen Madden; Cassandra Hrycan; Catherine Sawa; Claudette Nicolas; Darcia Munro; Davona Walton; Deborah Hunt; Debra Lussier; Elaine Williams; Erika Guzman; Evelyn Sheffel; Gillian Hazan; Heather Khan; James Chapman; Jane Oxenbury; Janice Huang; JoAnne Murray; Jodi Wright; John Geddes; Julie Black; Kathleen Sim; Kathy Wedin; Kristi Aube; Kyle McManus; Lianne Chilton; Linda Eirickson; Linda McCracken; Linda White; Linda Zaeris; Lois Partington; Marie-Ann Oystriick-Maclennan; Marsha Muscoby; Megan Zybutts; Melanie Lind-Kosten; Noranne Dickin; Norma Veldhoen; Peggy Lynch; Rae-ann Wood-Schatz; Rebecca Stephen; Rhona Beaumont; Ruth Kuhlen; Sam Sidhom; Sandra Clarkson; Sandy Stephen; Saundh Lynnne; Shirley Schmol; Stephanie Berman; Sue Evans; Tamara Chapman; Tanya Chisholm; Tanya Muschanov; Victoria Czaja-Sidhom; Wayne Barkauskas;

In Kind Donors

Adventures in Scuba; Cactus Club Café; Calaway Park; Calgary Jewish Community Centre; Carriage House Inn; Clayground; Crabapple Cottage; Creative Coaching; Crowfoot Crossing Cinemas; Dettel Friede; Dragonfly Wellness; Eaglequest Golf Dome; Ella Bella; Hana Sushi; Healing Soul by Sole; Heming & Associates; Heritage Park; Hilary Gibson; Holiday Inn Lethbridge; Hotel Elan; Jeff Albert; Jenna King; JoAnne Murray; Joni Hanen; Judy Dandurand; Knickers 'n Lace Inc.; Larry Lee; Laser Quest; Leslie Robinson; Marble Slab Creamery; Moksha Yoga; Osteria De Medici; R and R Wellness; Rhona Beaumont; Roni's Kitchen; Russ Albert; Shelly Carpenter; Step Forward to better Health; TELUS Spark; Theatre Calgary; Toscana; Truly U; Tutti Frutti; West Jet; Wise, Scheible, Barkauskas;

"Creating individual and systematic change to promote respectful, healthy, and peaceful relationships"



Outcomes, Statistics and Facts

Agency Statistics

Client Information	
Peer Support Groups	212
Moving on With Mentors	180
Same Sex Domestic Violence	200
Awareness Raising	4281
Community Development	918
Activities	
Average # of PS groups per client	7.1
Average # of MOWM session per client	13.5
SSDV Workshops	6
Awareness Raising Events	11
Community Development Initiatives	30
Volunteers	
Active Volunteers	90
Volunteer Hours	3100

Peer Support Groups

66% of Clients achieved the 'service targets' identified through the Partners For Change Outcome Measurement System (PCOMS).
 54% of Clients report increased social connectivity and reduced social isolation
 58% of Clients report being able to appropriately respond to the violence in their lives (i.e., they will have the tools to keep themselves and their family safe from violence).

Moving on With Mentors

56% of Clients achieved the 'service targets' identified through the Partners For Change Outcome Measurement System (PCOMS).

Same Sex Domestic Violence

68% of capacity building participants report enhanced capacity around the issue of same sex domestic partner violence.
 85% of capacity building participants report increased understanding around the issue of same sex domestic violence.
 100% of capacity building participants report utilizing learnings from in-house capacity building workshops with their clients.
 81% of service providers can identify their personal biases in relation to working with LGBTQ* individuals.

Promotion & Recognition

PSSAW presented at the following conference in 2014

- Diverse Voices, Edmonton, Alberta on Same Sex Domestic Violence
- Confronting Domestic Violence, Jerusalem, Israel on the Peer Support Model

Community Development

PSSAW chaired the Calgary Domestic Violence Collective (CDVC) and Calgary Action Committee on Housing and Homelessness (CACHH) in 2014.

CDVC was involved in the following initiatives in 2014

- Affordable and accessible housing for women fleeing violence
- Engaging Men and Boys
- Informal Supports
- Intersection of Domestic Violence and Sexual Violence
- Capacity building in the DV Sector
- Coordination along the service spectrum
- Ethno Culturally Diverse Communities
- Safety Under the Rainbow & LGBTQ* Initiatives

CACHH was involved in the following initiatives in 2014:

- Collaboration across the homeless continuum
- Prevention of homelessness
- Affordable Housing
- 10 year community plan to end domestic violence
- Federal Government (HPS) investment in Calgary

Provincial Partners

Chestermere: FCSS Chestermere
Cochrane: FCSS Resource Centre
Medicine Hat: Child & Family Services
Okotoks: McMann Journey's
Olds: Church of the Nazarene
Peace River: Peace River Regional Women Shelter
Strathmore: Community Crisis Society
Valleyview: FCSS Valleyview
Wetaskiwin: Family Resource Centre

